

25 June 2026

Dear Resident

KV HILLS AREA – 3 WATERS RENEWALS - SHETLAND STREET CLOSURE

Thank you for your patience as we continue our project to renew 3 Waters infrastructure in your area. The next stage of work will involve McConnell Dowell connecting the new water main in Prospect Bank to the existing main in Shetland Street. Unfortunately, due to the nature of the work, this will affect access along Shetland Street:



From **Monday 6th of July**, Shetland Street will be closed to all through traffic at Prospect Bank to allow our contractor to install the water main, carry out the required safety testing and connect it to the live water main. It is expected to take up to **3 weeks**. Detours will be in place via Chapman Street, Lynn Street and Greenhill Avenue.

Resident access will remain available up to the physical worksite from all directions. If vehicle access to your property is going to be impacted by this work, a McConnell Dowell representative will make direct contact with you to discuss access and how we can help minimise any disruption.

Pedestrian access will be maintained at all times, either by the footpath or by an alternative path provided by the contractor. Please stay out of the immediate worksite at all times as it will contain some hazards, particularly for children.

During this time, the road will be closed to all through traffic, including public transport. For further information regarding bus services during this time, please visit the ORC Bus website at

<https://www.orc.govt.nz/orbus/dunedin-bus-timetables/>

Water shutdowns

There may be some short interruptions to the water supply when the new main is livened, which will also affect nearby streets. We will inform you in advance of any water shutdowns that will affect your property.

Rubbish and recycling

On rubbish and recycling collection days, please put out your bins as normal. If the contractor needs to move them for safe collection, they will be returned after the rubbish truck has been through.

Other Services

If you are provided with other services, for example gas delivery, green waste or private rubbish collection, please advise your provider of this work and encourage them to contact the site foreman listed below to help with access or any alternate arrangements.

Upcoming Traffic Management Changes

We'd also like to give you a quick update on the current and upcoming traffic management through the area. Please see the upcoming changes below, with current expected dates:

3rd July - Greenhill Avenue will be reopened

10th July - Forbesbank Avenue to be reopened.

13th July - Greenhill Avenue closed between Crichton Street and Lynn Street for approx. 6 weeks

Contacts

You can find more information about why we are carrying out these water service renewals and what to expect during construction at:



<https://www.dunedin.govt.nz/services/water-supply/3-waters-projects>

If you have any questions or concerns about this project, please feel free to contact our customer services team on 03 477 4000 or email the project team at water.capitalprojects@dcc.govt.nz

For site-specific matters, for example safety or access issues, you can also contact the contractor directly once construction begins. Please call McConnell Dowell on 0508 623 266 or email dunedinprojects@mcdgroup.com

Thank you in advance for your understanding and cooperation.

Yours faithfully



Simon Hood
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3 Waters
Dunedin City Council